



14 February 2020

SERVICE ANNOUNCEMENT

Coronavirus Update

Dear Customer,

The Coronavirus outbreak in China is now having a real impact on trade. Here is a summary of the direct effects to date:

- **Chinese New Year** was extended in China meaning most workplaces did not recommence until this week. This has resulted in reduced demand for cargo space to and from China.
- **Airline services:** Most international airlines have cancelled/reduced their services out of China, however China's national airlines continue to fly, so airfreight services are available albeit with capacity constraints. Please contact us to discuss specific airfreight requirements.
- **Seafreight services:** There have been schedule changes summarized below:
 1. **ANZEX service:** NZ – Taiwan/HKG/China (operated by ANL/PIL/Cosco/OOCL) have now cancelled 3 consecutive sailings. This means no sailings on the NZ coast between weeks 9, 10 & 11 (late Feb to mid March).
 2. **NZJ service:** NZ – Japan/China/HKG (operated by ONE/Cosco/Hamburg Sud) have delayed their service by 1 week, meaning no sailing on the NZ coast week 9 (late Feb).
- **China Reefer Congestion surcharges** have been imposed as follows, effective immediately:

Shanghai & Tianjin/ Xingang	Maersk & Hamburg Sud	USD1000 per reefer container
Shanghai, Tianjin/ Xingang & Ningbo	ANL	USD1250 per reefer container

The situation in China does remain very fluid so we will keep you informed as more information comes to hand.

Please contact our Sales or Customer Services teams to discuss any aspect of the above.

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